

## Parcel Tax Roll Review – Frequently Asked Questions: October 2020

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**1. What is a parcel tax roll?**

- a. This is a listing of all properties or parcels, that are subject to the tax. It includes owner name and address.

**2. What is a parcel tax roll review panel?**

- a. This is a panel of elected officials that are appointed to hear any complaints (those categories specified in the Community Charter and also listed in the letter).

**3. Why is there a parcel tax roll review panel?**

- a. This is a requirement in the Community Charter, that local governments must follow. It is a procedure to ensure accuracy and integrity to the properties that are taxed.

**4. Where will I see this / these taxes? On my utility bill or property tax bill?**

- a. These are parcel taxes that are included on your property tax bill?

**5. I have already been taxed, why am I receiving this letter now?**

- a. This is a matter of procedure that should have been done in advance of the taxes being levied. We have worked with the provincial government to ensure that this process is appropriate.

**6. Why is only my name shown on the envelope and not my spouse's?**

- a. Most properties have more than one owner and our envelopes were printed with only one owner's name.

**7. Do I have to do anything?**

- a. If your name & address were correct on the envelope and your property is receiving the services noted in the 'RE' subject line of the letter, then no.
- b. If any of that information is not correct, follow the instructions on the letter to notify us in writing of any complaints / errors.

**8. The owner's name that was on the envelope passed away. I thought I already updated the records?**

- a. As this roll review panel should have been done prior to the taxes being levied, the listing of owners is from that point in time. If you have already updated the information, that is fine. A good way to check, is to look at the 2020 property tax notice and see if the owner name is correct.

**9. Why did I receive multiple letters?**

- a. Please carefully review the subject line of the letters. It is likely that your property is subject to more than one parcel tax.
- b. There are roll reviews for the following parcel taxes:
  - i. Cultus Lake Integrated Water Supply & Distribution System, Cultus Lake Integrated Water Supply & Distribution Capital Construction; Cultus Lake Sewage; Lake Errock Water System Capital Construction; Popkum Sewer